



CHAPTER 21: Managing Civil Society Organizations Guided Notes

CHAPTER SUMMARY:

Write 3-5 sentences to explain the main points of the chapter.

CONVERSATION:

Write a one-sentence description for each of the contributors to this chapter.

Write 3 main points from each contributor's response.

PARTICIPANT: Edris Arib, Norway

QUESTION: *What are Civil Society Organizations?*

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TOPIC: *CSO Roles*

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TOPIC: *A Case Study: Afghanistan Anti-Corruption Commitments*

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Describe and explain what has happened since this interview with Edris.

TOPIC: *Monitor and Evaluate*

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According to Transparency International's Corruption Perceptions Index for 2021, where does Afghanistan rank?

TOPIC: *Forums*

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TOPIC: *Build Coalitions*

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TOPIC: *Messaging and Communication: Who tells the story to Whom?*

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PARTICIPANT: **Susie Haslett, Arizona**

TOPIC: *Brief Biography*

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TOPIC: *Advocate and Lobby*

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TOPIC: *Initiate Resources*

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TOPIC: *The Goal is the Elevator Pitch*

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PARTICIPANT: **Rawan Odeh, Palestine**

TOPIC: *My Palestinian-America Story*

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What is New Story Leadership?

TOPIC: *Board of Directors*

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TOPIC: *Strategize Fundraising*

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TOPIC: *Build Relationships*

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TOPIC: *Avoid Burnout*

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TOPIC: *Who needs who?*

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TOPIC: *Donors*

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TOPIC: *Recruit Members*

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DISCUSSION QUESTIONS:

Be prepared to answer the following discussion questions/questions for further research. Write a few points that could be used to support your answers from the chapter summary, chapter discussion, and your own knowledge/research.

1. What are the roles of civil society organizations?

- a.
- b.
- c.

2. Who should be included in the different actions led by a CSO?

- a.
- b.
- c.

3. What are some of the challenges and opportunities that arise when managing a CSO?

a.

b.

c.

4. What makes a CSO efficient and effective?

a.

b.

c.

5. What is the link between the personal and the political?

a.

b.

c.

6. What are the different ways that CSOs can draw attention and raise awareness?

a.

b.

c.

TAKE ACTION:

Write a few ways you can take action regarding managing civil society organizations.

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CONTINUING THE CONVERSATION

If you were to talk to Edris, what would you ask?

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If you were to talk to Susie, what would you ask?

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If you were to talk to Rawan, what would you ask?

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Pick one participant and do some more research regarding their work.

Participant: _____

Notable Facts:

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Who is another individual knowledgeable about this topic that you know of and would like to see speak/hear their story?
